



City of Miami

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December 12, 2002

Mr. John McGroarty
Synergy Environmental, Inc.
15841 Pines Boulevard
Pembroke Pines, FL 33027

Dear John & Ana,

I would like to take this opportunity to express the most sincere gratitude for showing up one day, not to long ago, at our facility to demonstrate Bio-Matrix.

We have been using Bio-Matrix ever since. The employees are still amazed with the ease that Bio-Matrix picks up hydrocarbon based products like oil and grease and how completely it cleans the spill area without leaving an oily residue.

From a management stand point it is a great joy to be able to use a product that absorbs oils and greases and is biodegradable. The letter from Miami Dade Count Solid Waste Department allowing Bio-Matrix to be disposed of at their landfill sights after being used to absorb oil and lubricants is a great assurance and peace of mind. It is a worry free product that removes the burden from us having to call specially certified companies that incur added expense to us for removing oil soaked mats or speedy dry granules.

Our Fleet Management Division has gone one step further and manufactured 3 specially designed carts for using Bio-Matrix. We have aptly named them Spill Containment Cart. Attached you will find 2 photos of the completed carts with all the accessories.

Sincerely,

Jose E. Davila Sr., Superintendent
Fleet Management Division
General Services Administration
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